

# Purple Mouse - Sorting IT Out

*Success is getting you to a stage where you don't need me any more*

IT is annoying and often harder than it should be to achieve apparently simple things. We all have IT niggles and many of them stop you getting on with the job in hand. IT can be something as basic as sorting the page margins on a report or wondering how to scale your IT systems for extra staff as you grow. Either way, help is at hand to identify required actions and then help to implement them.

## You can tackle IT issues in one of three ways

- Learn how to solve it yourself
- Pay someone to sort it out
- Ignore the problem, it might go away

Deciding which way to go is a great start. I'll help you with that. I'll never try to teach you something you'll never need again and never do for you something you could do yourself with a bit of training (if you want that of course). There are even times when an IT solution isn't the best way to go. Sometimes a notebook IS the answer. (Don't tell the computer gods)

## What clients say:

*...patiently and calmly resolving problems. Sorted.*

*... clearly knows her stuff but has the knack of being able to explain it in plain English.*

*In a short time we have gone from being swamped down by these issues to running a lot more effectively thanks to Mandy*

*...an unstoppable force for good with regards to IT.*

*her method of taking one stage at a time really is helpful.*

*A fantastic contributor to the growth of our business and the preservation of my personal sanity!*

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## How it works:

### Sort IT Out Session:

- An initial fact-finding 2 hour session. We work through your list of issues together and form an action plan.
- Follow up telephone/remote help included to a maximum of another hour.
- It is possible that you will want to implement the actions yourself but if assistance is required then further help is available
- £100 for new clients.

### Make IT Happen:

- Your list becomes a project. Working with you and your team to deliver the action plan.
- Working together is the key to making progress. Once we have an action plan we can push ahead and get things done.
- You may have many of the skills you need already in your organisation, let's find them and use them.
- Paid in advance at £120 for a block of 3 hours or £375 for 10.

### Keep IT Sorted:

- IT management for larger or more complex teams requiring regular proactive assistance.
- The action plan may become a longer-term project needing regular help.
- From £100 per month. Please contact for details.

### AD-hoc work:

- £50 per hour or part

Prices are valid up to end of 2019, please ask for new prices if after this date.

## Contact Mandy:

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